

Manipal University

Institution: Kasturba Medical College, Mangalore

Feedback on services at Manipal University

Total no. of feedback forms – 672

Feedback for the academic Year: 2014-15

On scale of 1 to 5

(5 = Excellent, 4 = Very Good, 3 = Good, 2 = Satisfactory, 1 = Needs Improvement)

Summary of Analysis

Particulars	No. of Respondents	Median	Percentiles	
			25	75
Student Finance	672	4.00	2.00	4.00
Student Affairs	672	4.00	3.00	4.00
Chief Warden	672	3.00	1.00	4.00
Chief Security Officer	672	4.00	2.00	4.00
Registrar	672	3.00	2.00	4.00
Admission	672	4.00	3.00	5.00
Network Administrator	672	4.00	2.00	4.00
Lecture Classes	658	4.00	3.00	4.00
Audiovisual Aids	658	4.00	3.00	4.00
Method of Teaching	658	4.00	3.00	4.00
Practical/Clinical Study Materials	658	4.00	3.00	5.00
Internet Facility	658	4.00	3.00	4.25
Library Space	658	4.00	3.00	5.00
Reading Materials	658	4.00	4.00	5.00
Library Services	658	4.00	3.00	5.00
Computer Facility	658	4.00	3.00	5.00
Library Timings	658	4.00	3.00	5.00
Swimming Pool	65	.00	.00	1.50

Marena	631	4.00	1.00	5.00
Gymnasium	65	3.00	.00	4.00
Indoor Games	631	3.00	1.00	4.00
Outdoor Games	631	3.00	.00	4.00
Extra-Curricular Activities	631	4.00	3.00	4.00
Overall Campus Facilities	631	3.00	2.00	4.00

Student Finance

	Needs improvement	Satisfactory	Good	Very good	Excellent
Frequency	52	43	159	201	142
Percent	7.7	6.4	23.7	29.9	21.1

Student Affairs

	Needs improvement	Satisfactory	Good	Very good	Excellent
Frequency	36	51	170	239	142
Percent	5.4	7.6	25.3	35.6	21.1

Chief Warden

	Needs improvement	Satisfactory	Good	Very good	Excellent
Frequency	116	88	146	141	97
Percent	17.3	13.1	21.7	21.0	14.4

Chief Security Officer

	Needs improvement	Satisfactory	Good	Very good	Excellent
Frequency	32	37	141	222	126
Percent	4.8	5.5	21.0	33.0	18.8

Registrar

	Needs improvement	Satisfactory	Good	Very good	Excellent
Frequency	20	33	151	197	132
Percent	3.0	4.9	22.5	29.3	19.6

Admission

	Needs improvement	Satisfactory	Good	Very good	Excellent
Frequency	21	24	155	261	175
Percent	3.1	3.6	23.1	38.8	26.0

Network Administrator

	Needs improvement	Satisfactory	Good	Very good	Excellent
Frequency	17	29	149	218	126
Percent	2.5	4.3	22.2	32.4	18.8

Lecture Classes

	Needs improvement	Satisfactory	Good	Very good	Excellent	Total
Frequency	52	76	167	228	135	658
Percent	7.7	11.3	24.9	33.9	20.1	97.9

Audiovisual Aids

	Needs improvement	Satisfactory	Good	Very good	Excellent	Total
Frequency	48	63	180	244	123	658
Percent	7.1	9.4	26.8	36.3	18.3	97.9

Method of Teaching

	Needs improvement	Satisfactory	Good	Very good	Excellent	Total
Frequency	25	53	162	282	136	658
Percent	3.7	7.9	24.1	42.0	20.2	97.9

Practical/Clinical Study Materials

	Needs improvement	Satisfactory	Good	Very good	Excellent	Total
Frequency	27	49	153	250	179	658
Percent	4.0	7.3	22.8	37.2	26.6	97.9

Internet Facility

	Needs improvement	Satisfactory	Good	Very good	Excellent
Frequency	66	81	142	199	164
Percent	9.8	12.1	21.1	29.6	24.4

Library Space

	Needs improvement	Satisfactory	Good	Very good	Excellent
Frequency	30	57	105	223	240
Percent	4.5	8.5	15.6	33.2	35.7

Reading Materials

	Needs improvement	Satisfactory	Good	Very good	Excellent
Frequency	10	27	90	252	276
Percent	1.5	4.0	13.4	37.5	41.1

Library Services

	Needs improvement	Satisfactory	Good	Very good	Excellent
Frequency	20	38	117	226	252
Percent	3.0	5.7	17.4	33.6	37.5

Computer Facility

	Needs improvement	Satisfactory	Good	Very good	Excellent
Frequency	48	80	130	196	180
Percent	7.1	11.9	19.3	29.2	26.8

Library Timings

	Needs improvement	Satisfactory	Good	Very good	Excellent
Frequency	48	49	127	225	205
Percent	7.1	7.3	18.9	33.5	30.5

Hostel Space

	Needs improvement	Satisfactory	Good	Very good	Excellent
Frequency	4	6	16	16	6
Percent	.6	.9	2.4	2.4	.9

Ventilation, Furniture

	Needs improvement	Satisfactory	Good	Very good	Excellent
Frequency	8	10	14	13	3
Percent	1.2	1.5	2.1	1.9	.4

Water

	Needs improvement	Satisfactory	Good	Very good	Excellent
Frequency	5	9	11	16	7
Percent	.7	1.3	1.6	2.4	1.0

Electricity

	Needs improvement	Satisfactory	Good	Very good	Excellent
Frequency	1	2	10	19	16
Percent	.1	.3	1.5	2.8	2.4

Food

	Needs improvement	Satisfactory	Good	Very good	Excellent
Frequency	15	13	11	8	1
Percent	2.2	1.9	1.6	1.2	.1

Recreational Facility

	Needs improvement	Satisfactory	Good	Very good	Excellent
Frequency	17	8	11	10	2
Percent	2.5	1.2	1.6	1.5	.3

Swimming Pool

	Needs improvement	Satisfactory	Good	Very good	Excellent
Frequency	14	1	6	5	4
Percent	2.1	.1	.9	.7	.6

Marena

	Needs improvement	Satisfactory	Good	Very good	Excellent
Frequency	14	23	85	181	178
Percent	2.1	3.4	12.6	26.9	26.5

Gymnasium

	Needs improvement	Satisfactory	Good	Very good	Excellent
Frequency	1	2	7	18	13
Percent	.1	.3	1.0	2.7	1.9

Indoor Games

	Needs improvement	Satisfactory	Good	Very good	Excellent
Frequency	39	40	97	165	133
Percent	5.8	6.0	14.4	24.6	19.8

Outdoor Games

	Needs improvement	Satisfactory	Good	Very good	Excellent
Frequency	57	66	101	135	107
Percent	8.5	9.8	15.0	20.1	15.9

Extra-Curricular Activities

	Needs improvement	Satisfactory	Good	Very good	Excellent	Total
Frequency	36	65	184	226	120	631
Percent	5.4	9.7	27.4	33.6	17.9	93.9

Overall Campus Facilities

	Needs improvement	Satisfactory	Good	Very good	Excellent	Total
Frequency	83	100	196	178	74	631
Percent	12.4	14.9	29.2	26.5	11.0	93.9

Would you recommend MU

	No	No Comments	Yes	Total
Frequency	54	124	453	672
Percent	8.0	18.5	67.4	100.0